# Israel Adventure: Tel Aviv, the Dead Sea & Jerusalem

Pre-departure information for your tour



# Passport, visa & entry requirements

- In order to enter Israel (and Jordan on the tour extension), U.S. and Canadian citizens need a valid passport with an expiration date extending at least six months beyond the date of reentry.
- We recommend having at least two blank passport pages for entry stamps.
- There is no visa required for U.S. and Canadian citizens to enter Israel.
- A group visa for entry into Jordan (on the tour extension) will be provided for all travelers whose flights have been arranged through Go Ahead Tours, as well as for travelers who book their own flights and provide Go Ahead Tours with their full passport and flight details.
- If you are not a U.S. or Canadian citizen, you must contact each destination country's consulate for your specific entry requirements.
- You can see the most up-to-date entry requirements for the destination(s) you'll visit on tour by going to goaheadtours.com/ entry-requirements and searching the code ISL.

### Tour pacing & mobility

- You will walk for at least 4 hours daily across uneven terrain, including paved roads, cobblestone streets, and dirt paths, with some steep hills.
- Travelers should be healthy enough to participate in all included walks without assistance. Adding optional excursions may increase the total amount of walking on your tour.
- You should feel comfortable managing your own baggage at times.
- Go Ahead Tours and the Tour Director who accompanies your group are unable to provide special, individual mobility assistance to travelers on tour. The responsibility of the Tour Director is to ensure the group as a whole enjoys a relaxing and informative journey, and he or she cannot be relied upon to provide ongoing, individualized assistance to any one traveler.
- If you have any mobility concerns or physical

restrictions, please contact our Customer Experience Team.

### **Tour Director**

- You will have a different Tour Director in Jordan on the tour extension.
- When crossing into Jordan on the tour extension, the Tour Director for the Israel portion of your tour will leave while you're on the Israeli side of the border and will not cross into Jordan with your group. The bus and driver will drive your group five minutes to the Jordanian side of the border, where you'll meet the Tour Director for the Jordan portion of your tour who will assist with the groups Visas.

# Transportation & arrival information

- Round-trip flights booked through Go Ahead
  Tours arrive in and depart from Tel Aviv (or
  from Amman on tour extension). A Go
  Ahead Tours representative will meet you at
  the airport and take you to your hotel. Please
  remain in the arrival lounge, as the
  representative might be escorting one of
  your fellow travelers to the bus at the time of
  your arrival.
- Transfers to and from the airport at your destination are included for travelers who have purchased their flights through Go Ahead Tours. Travelers who purchase their own flights may request airport transfers with Go Ahead Tours for an additional cost.
- All other included transportation on this tour is by private motor coach.

### Baggage allowance

- Please note that our travelers are limited to one checked bag and one carry-on bag per person due to storage limitations on motor coaches and other transfers, which may include train connections or flights.
- Contact your airline(s) for baggage size and weight restrictions for your flights, which may include on-tour flights in addition to your round-trip flights to and from tour.
   Please note that your included on-tour flights may have more restrictive baggage limits.

- Some airlines may impose additional charges if you choose to check any baggage or exceed baggage size and weight restrictions. Be advised that you are responsible for any baggage fees incurred on all flights.
- Make sure you label your baggage and keep valuables, medication, and documents in your carry-on bag.

# Clothing & packing tips

- We recommend packing lightweight, loosefitting clothing that can be easily layered, as well as a light jacket or rainwear. Please note that temperatures will dip with changes in elevation throughout your tour.
- A sturdy pair of walking shoes or sneakers is recommended for sightseeing.
- A sun hat, sunglasses, and sunscreen is recommended for outdoor activities.
- You may want to pack dressier attire if you plan to visit a high-end restaurant or attend a special performance.
- It is preferable not to visit churches, temples, or other religious sites with bare legs or shoulders (entrance may be denied on this basis).

#### Health

- At least 60 days prior to departure, check with your doctor or healthcare provider for the latest updates and entry requirements, or visit the Center for Disease Control and Prevention website at <u>cdc.gov</u>.
- Please be sure to take proper care with sun exposure, the sun can be especially strong in some of the areas you are visiting.
- If you have medication that you take daily, be sure you have enough for each day of the tour as well as any possible delays encountered.
- If you have dietary restrictions and/or food allergies please notify Go Ahead Tours at least 30 days prior to your departure by logging in to goaheadtours.com and updating your traveler info. To update this information closer to your departure date, please call our Customer Experience Team.
- You can see the most up-to-date entry requirements for the destination(s) you'll visit on tour by going to goaheadtours.com/ entry-requirements and searching the code

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#### Cuisine

- Israeli food is invariably fresh and very carefully prepared. A typical breakfast may consist of sourdough bread with sheep'smilk cheese and olives, as well as jam or honey. You'll find everything from Kosher meals to dishes with Middle Eastern and Mediterranean influences, as well as the international choices available in any major city. On the coast, fish is an excellent choice.
- On the tour extension, Jordanian cuisine resembles that of the rest of the Middle East. Olives, hummus, sesame seeds, and herbs are typical in many meals. Falafel is the main street food and many meals are served with rice. Hummus and salad are also popular and available at many restaurants. You'll find plenty of opportunities to sip mint tea or Turkish coffee.

# Electricity & air conditioning

- Israel (and Jordan on the tour extension)
   operates on 220 volts and historically uses a
   Type H plug, with three flat pins. As the Type
   H plug is being phased out, you will mostly
   encounter a new socket that fits both a
   newer, round-pinned version of the Type H
   plug as well as the European standard Type
   C plug with two round pins.
- We recommend packing a universal adapter, as well as a voltage converter if you plan on using your own hairdryer or other device without a built-in converter.
- The strength of the air conditioning in Middle Eastern hotels is often not as strong or as cool as what one might be used to in the U.S. or Canada. When air conditioning is available, it is usually regulated seasonally and controlled centrally by the hotel.
- Your hotels may provide hairdryers, irons and other small appliances. However, these amenities cannot be guaranteed.

# Connectivity

- Wi-Fi is available in most hotels, though some charges may apply.
- There is no Wi-Fi on any of the motor coaches.

 Please contact your mobile service provider for information on roaming charges.

### Time zones

- Israel (and Jordan on the tour extension) is 7 hours ahead of Eastern Standard Time.
- When it's noon in New York City, it's 7pm on tour.

### Currency

- You will use the Israeli new shekel in Israel (and the Jordanian dinar in Jordan on the tour extension).
- Better rates of exchange are usually available overseas, although it's worth ordering some currency from your local bank to use when you first arrive.
- We strongly advise that you take debit/bank cards and credit cards, which can be used to withdraw cash at local banks as needed.
- You can use most debit/credit cards at ATMs on the international networks Cirrus and Plus, but make sure to check with your home bank about withdrawal fees.
- Inform your bank and credit card company of your travel plans so that they won't confuse your international purchases for fraudulent charges.
- International banks and businesses primarily accept debit and credit cards that work with the EMV chip system. If you do not already have at least one debit or credit card with a chip in it, we strongly recommend requesting one from your bank prior to your tour.

### **Tipping**

- At the conclusion of your tour, it's customary to offer your Tour Director and driver a gratuity in local currency. Please keep current exchange rates in mind.
- We recommend tipping the equivalent of \$7USD to \$10USD per person per day for your Tour Director and the equivalent of \$3USD per person per day for your driver.
- If applicable, we also recommend the equivalent of \$2USD per local guide.
- Tips can only be paid in cash.

## Purchasing excursions on tour

- Most optional excursions will be available for purchase while you are on tour.
- Your Tour Director will only accept cash (in USD only), Visa or MasterCard as payment for excursions.
- Please be advised that if you pay for an excursion by credit card while on tour, it may take up to three months for your card to be charged.
- Some optional excursions may only be purchased in advance. See page four of your tour itinerary for more information.