

Highlights of Australia & New Zealand

Pre-departure information for your tour



Passport, Visa & Entry Requirements

- In order to enter Australia and New Zealand (and the Republic of Fiji on the tour extension), U.S. and Canadian citizens need a valid passport with an expiration date extending at least six months beyond the date of reentry.
- We recommend having at least two blank passport pages for entry stamps.
- U.S. and Canadian passport holders must purchase an individual visa from the Australian government's Electronic Travel Authority website immi.homeaffairs.gov.au prior to departure.
- U.S. and Canadian passport holders must purchase an individual visa and pay an International Visitor Conservation and Tourism Levy on the New Zealand government's Electronic Travel Authority website nzeta.immigration.govt.nz prior to departure.
- U.S. and Canadian citizens are automatically issued a visa upon arrival in Fiji (on the tour extension).
- If you are not a U.S. or Canadian citizen, you must contact each country's consulate for your specific entry requirements.
- You can see the most up-to-date entry requirements for the destination(s) you'll visit on tour by going to goaheadtours.com/entry-requirements and searching the code ANE.

Arrival & Departure Information

- Round-trip flights booked through Go Ahead Tours arrive in Melbourne and depart from Auckland (or Nadi on the tour extension).
- Transfers to and from the airport at your destination are included for travelers who have purchased their flights through Go Ahead Tours. Travelers who purchase their own flights may request airport transfers with Go Ahead Tours for an additional cost if they are arriving or departing on the standard day.
- When you arrive in Melbourne, a Go Ahead representative will be waiting for you in the arrivals hall with a Go Ahead sign or a sign with your name(s). If you don't see a representative immediately, please be

patient and stay in the arrivals area. They may be assisting another traveler who has also just arrived and will be back shortly.

Transportation on Tour

- This tour includes various modes of transportation, including boats, planes, and motor coaches. Some modes of transportation will have raised platforms or steps and often not provide access to ramps or lifts.
- Boat rides to the Great Barrier Reef and on Milford Sound are included in the price of your tour.
- Flights from Melbourne to Cairns, Cairns to Sydney, Sydney to Queenstown, and Queenstown to Auckland are included in the price of your tour. (The tour extension also includes a flight from Auckland to Fiji.)
- All other included transportation on this tour is by private motor coach.

Baggage Allowance & Expectations

- Please note that our travelers are limited to one checked bag and one carry-on bag per person due to storage limitations on motor coaches and included flights.
- A checked bag may not be included in your airline ticket.
- Some airlines may impose additional charges if you choose to check baggage or exceed baggage size and weight restrictions. Be advised that you are responsible for any baggage fees incurred on all flights.
- Contact your airline(s) for baggage size and weight restrictions for your flights. Please note that your included on-tour flights may have more restrictive baggage limits.
- Make sure you label your baggage and keep valuables, medication, and documents in your carry-on bag.
- Travelers must manage their own luggage throughout tour as porters are not guaranteed. This includes at airports and hotels.

Clothing & Packing Tips

- We recommend packing lightweight, loose-fitting clothing that can be easily layered to

accommodate varying temperatures, as well as a light jacket or rainwear.

- A sturdy pair of walking shoes or sneakers is recommended for sightseeing.
- You may also wish to pack a swimsuit, as there are opportunities to swim on tour.
- You may want to pack dressier attire if you plan to visit a high-end restaurant or attend a special performance.
- The Australian sun is very hot. Pack reef-safe sunscreen, sunglasses, and a hat.
- Travelers prone to seasickness may want to take special precautions for the boat rides on tour.
- We recommend packing a reusable water bottle to cut down on single use plastic waste.
- We recommend packing a universal adapter, as well as a voltage converter if you plan on using your own hairdryer or other device without a built-in converter.
- We recommend packing your Insurance Card (from your primary insurance provider) in your carry on luggage.

Meals & Cuisine

- This tour includes 2 lunches and 4 dinners. Included meals may be plated set menus, buffet or family style depending on the location. Dinners include one glass of beer, wine, or soft drink and water, coffee and tea.
- Breakfast each morning is also included at the hotel and is typically buffet style with hot and cold options.
- Australian menus emphasize high-quality steaks and lamb chops, though meat pies are also popular. Regional specialties include shellfish (such as Sydney rock oysters and crabs) and smoked sausages brought to South Australia by German settlers. The national beverage is beer, and a visit to an Aussie pub is a popular pastime, but the country's wines are also superb.
- In New Zealand, there are many good local varieties of seafood, excellent lamb and fresh fruits, including kiwi and passion fruits. For lunch, tea rooms serve savory meat pies, quiche, and desserts.
- On the tour extension, Fijian cuisine is traditionally healthy and fresh, incorporating local seafood, coconut, pineapple, and

tubers such as taro.

Tipping

- At the conclusion of your tour, it is customary to offer your Tour Director and driver a gratuity in local currency. Please keep current exchange rates in mind.
- We recommend tipping the equivalent of \$10USD to \$12USD per person per day for your Tour Director and the equivalent of \$3USD per person per day for your driver.
- If applicable, we also recommend the equivalent of \$2USD per local guide.
- Tips can only be paid in cash.
- If you are traveling to multiple countries with different currencies and the same Tour Director, ask them what currency they prefer for their tip.
- The cost of portage is included in your tour price, and it is not necessary to tip baggage handlers.

Currency

- You will use the Australian dollar and the New Zealand dollar on this tour (plus the Fijian dollar on the tour extension).
- Better rates of exchange are usually available overseas, although it's worth ordering some currency from your local bank to use when you first arrive.
- We strongly advise that you take debit/bank cards and credit cards, which can be used to withdraw cash at local banks as needed.
- You can use most debit/credit cards at ATMs on the international networks Cirrus and Plus, but make sure to check with your home bank about withdrawal fees.
- Inform your bank and credit card company of your travel plans so that they won't confuse your international purchases for fraudulent charges.
- International banks and businesses primarily accept debit and credit cards that work with the EMV chip system. If you do not already have at least one debit or credit card with a chip in it, we strongly recommend requesting one from your bank prior to your tour.
- Plan ahead and bring cash to tip your tour director, local guides, and bus drivers.

Responsible Travel

- When you travel with EF Go Ahead Tours, you'll make a positive impact on the places you visit, and the people and animals you meet along the way. That's because our three core Responsible Travel commitments—protecting the environment, supporting local communities, and promoting animal welfare—are at the heart of every tour we offer.
- Travel, when done responsibly, can make an enormous socio-economic impact to communities. To maximize your impact, eat at locally owned restaurants and shop at local businesses. Ask your Tour Director to point out restaurants they recommend.
- Prepare for your trip: be aware of the monetary norms such as tipping and negotiating in a market, learn about the destination's forms of etiquette, and take some time to learn a few words in the local language.
- When interacting with locals, make sure to ask people for permission before you take their picture, and approach cultural differences with empathy and an open mind.
- EF Go Ahead Tours encourages our travelers to limit their waste while on the road, especially single use plastics. You can avoid single use plastics by packing your own toiletries, using electronic documents, and bringing a reusable water bottle and shopping bag. If you need to use plastics or paper, please recycle.
- Environment: On this tour, we recommend the use of a reusable water bottle, as the local drinking water is safe for travelers. Your Tour Director can provide additional guidance on local water standards. Make sure to bring a reusable water bottle to cut down on single use plastics.
- Environment: When visiting national parks, reserves, or other protected areas, please do not remove anything from the natural environment or leave any litter. Carry out what you carried in.
- Environment: To protect the delicate reef ecosystems, make sure to use reef-safe sunscreen.
- Animal Welfare: Take the philosophies of World Animal Protection to heart during included tour activities and your free time.

Do not touch, do not feed, and maintain a respectful distance from wild animals. Wild animals encountered on tour should be able to exhibit natural forms of behavior. If you feel we are not meeting these commitments, please share your feedback with us.

- Animal Welfare: Avoid buying any exploitative wildlife products such as tortoise shell or shark fin soup.